

TEXAS MUNICIPAL CLERKS CERTIFICATION PROGRAM

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Hilton Garden Inn South Padre Island Beach, South Padre Island, Texas • October 25-26, 2018

GRADUATE INSTITUTE SEMINAR

GROWING YOUR INFLUENCE:

HOW TO BECOME MORE PERSUASIVE, COMPELLING, & BALANCED

SEMINAR SCHEDULE OF EVENTS

WEDNESDAY, OCTOBER 24, 2018

6:00 p.m.

Examinations for Certification Program enrollees who have submitted exam application and fee

THURSDAY, OCTOBER 25

7:30 a.m.

Registration, Continental breakfast

8:00 a.m.

Welcome: TMCA President Marie Balthrop, TRMC

8:15 a.m.

“What I Really Meant to Say... Mastering the Art of Communication”

9:45-10:00 a.m. Break

10:00 a.m.

“Can’t We All Just Get Along... Conflict Resolution Without the Collateral Damage”

Noon

Luncheon & TMCA Annual Business Meeting

1:00 p.m.

“Building Trust to Build Your Team”

2:15-2:30 p.m. Break

3:30 p.m.

Seminar adjourns for the day

5:30-7:30 p.m.

Special event: TMCA Annual Awards Banquet

Join the festivities! Attendance at the banquet is included in each seminar attendee’s registration; guests should [purchase a banquet ticket](#) (\$40) in advance. Dress is “after five.”

***All seminar attendees are encouraged to attend this annual celebration!** This is a time to recognize and celebrate retirees, scholarship recipients, incoming board members, and the 2018 Municipal Clerk of the Year. Those that attend the banquet will receive an exclusive TMCA gift and there will be numerous door prizes generously donated by our chapters. Please plan to join us as we celebrate our members!*

FRIDAY, OCTOBER 26

7:15 a.m.

Continental breakfast

8:00 a.m.

“Life Plan... A Strategy for Living a Life of Excellence”

10:00-10:15 a.m. Break

Noon

Luncheon

1:00 p.m.

“What Makes a Great Team and How To Be a Great Team Member”

3:00 p.m.

Adjourn