As the “grassroots” of American government, city employees are often the first contact most citizens have with government. We often find ourselves up against a negative perception of government in general before we’re given the opportunity to speak. Nonetheless, we are government officials and should do our part to shed a positive light whenever possible.

Because municipalities are often the citizens’ first contact with the government, we should strive to make our offices and ourselves accessible to those we serve. Do you have an “open door policy” to your citizens? Do you welcome their phone
calls—ANY of their phone calls—or do you screen your calls to just those that “don’t cause trouble”? It is quite a temptation to have those difficult calls delayed by saying you aren’t available or to have someone else handle them for you. But is that what our job description calls for? Is that what our TMCA Code of Ethics calls for?

Our TMCA Code of Ethics states, “To impart to my profession those standards of quality and integrity that the conduct of the affairs of my office shall be above reproach and to merit public confidence in our community.” Public confidence is so important in government at any level. Being accessible to the citizens—easy to approach, reach, speak with—will instill the confidence that our profession calls for. The “difficult” citizens are the ones that we NEED to talk to: we need to show them that they are important and that we are here to answer their questions and help them to understand the governmental process more clearly. It isn’t always easy, I know. However, if you can help just one citizen better understand your job and how you are required to do it—and be professional, honest and accessible in the process—then you have made a positive step forward and perhaps will find that citizen more responsive and accepting of other situations in the future. In my experience, it is much easier to go ahead and deal with the difficult callers or customers early rather than putting them off. They know when you’re putting them off, and that doesn’t help them to feel you are there for them. Talk to them calmly and professionally, keeping the lines of communication open for future contacts. The more available you are to the citizens, the greater opportunity to get YOUR information to the public.

At the TMCCP Graduate Seminar we had Emmy Award winning former reporter Jeff Crilley speak about “Media Relations and Effective Communications.” [See article on page 23.] Jeff taught us that it is important to get your information out to the public rather than relying on others to report inaccurate or misleading information. Though he was talking about news stories, the same thought fits for our
daily communications with the public. If the citizens don’t hear the correct information from you, the government official, they must rely on possibly incorrect information that is being stated at the downtown coffee shop!

I know you can’t possibly talk to everyone that calls. However, sometimes it is very important that you, as the department head, take the time to speak with your citizens when they call or drop by. Don’t see it as a disruption of your day, but as an opportunity to show that your job is important to you and the citizens you work for are important to you as well. Make yourself available when necessary to answer questions and calm frustrated citizens—hopefully they will remember your professionalism and have a better outlook on “governmental officials” in the future!

Another way you should be accessible is to your co-workers and fellow colleagues. We get so consumed with projects and deadlines that we often ignore those around us. Be available to your co-workers when they need to bounce an idea off of you. Volunteer to serve on a committee or project when time permits. It’s a great way to get to know those outside of your office and give another perspective to a new idea. We all know how diverse municipal clerks are and the many skills we have to keep our offices going; let others learn from what you have experienced and give yourself the opportunity to learn how others “tick” as well.

So many of you use the TexasMunicipalClerks Yahoo Group and have experienced how easy it is to exchange new ideas and get confirmation on old ways of doing things. If someone has a request on the list serve, and you can help them—do it! They will be grateful for a response to their request and you may make a new friend in the process! Texas clerks are some of the greatest resources we have; if they don’t know the answer themselves, they know how to get it. Don’t be afraid to share your ideas. You may think, “my idea is so simple, I’m sure everyone is doing it this way”—but you could be surprised! Your simple idea may be just what another city is looking for. And when it comes to you asking for information, that city will remember how helpful you were and want to return the favor.

Another area you must not overlook is your family. My kids are teenagers and young adults now, but I have tried to be available to them at all times—even during election time! I have missed many ball games over the years, but I have always let them know how important they are to me. They know that my job is important as well. They are proud of me and what I have accomplished during my career. My kids know that sometimes I have had to miss an event because of a city commission meeting or the election and that it is
unavoidable. However, they know that when I get home I will talk to them—really give them my attention—to make sure they know that I am there for them. Be accessible to your family and give them the attention they deserve!

I hope that I, as your TMCA president, have been accessible to each and every one of you this year. I have had some of the most wonderful visits with chapters and have gotten to know some of you better, sharing with you what TMCA means to me and what our association provides to each of its members. I began the year visiting the Central Texas Chapter in Lorena, then the Coastal Bend Chapter in Aransas Pass. In April I installed officers at the Salt Grass Chapter in Houston. In May I was honored to represent Texas at the IIMC Conference in Atlanta, Georgia. What a great conference that was! I attended the Salado Seminar in July, which served as the Capital Chapter visit. It was my first Salado Seminar but definitely not my last!

September was a busy month, starting with Dublin for the Bluebonnet Chapter meeting. I left town with several cases of Dr. Pepper and some great new friends! Next I had a wonderful time in Wichita Falls with the Red River Chapter, Castroville for the Alamo Chapter meeting, and to Rowlett to install officers at the Lone Star Chapter meeting. The ladies in the Valley were so gracious when I visited McAllen for

Throughout 2008 President Fuller has traveled from the city of Nacogdoches to the TMCA chapters, with further visits planned in December.

“Thank you to all of the chapter members: you made me feel so special!”
the Lower Rio Grande Valley meeting—though I didn’t win the trip to Las Vegas! Then I had the privilege of speaking to my “home” chapter—who gave me the honor of being selected as the Pineywoods Chapter Clerk of the Year. What a great evening we had!

At the writing of this article, I will be attending the North Texas Municipal Clerks Association meeting and flying the next day to Odessa for the West Texas Chapter meeting. And finally, I will end my year by visiting the South Plains Chapter, the Panhandle Chapter, and hopefully the Hill Country Chapter. Thank you to all of the chapter members: you made me feel so special!

As I have written my articles this year, I have based each article on a theme word:

T – Teamwork
M – Membership
C – Committed
A – Accessible

T-M-C-A – Teamwork, membership, committed, accessible: four words that describe what the Texas Municipal Clerks Association is all about. Our association is a team of members, committed to our profession and accessible to our citizens, our colleagues and our families.

As I close, I would like to share with you one of my favorite verses: *In all thy ways acknowledge Him and He shall direct your path.* Proverbs 3:6. God has blessed me tremendously during my year as TMCA president, and I give Him all the glory for its success. Thank you for giving me the opportunity to work with you and get to know you better during the year. The confidence you have shown in me and the kind words that have been spoken have truly been an inspiration. May God richly bless each of you, as you have blessed me!

Lila Fuller, TRMC
2008 TMCA, Inc., President
2009 Election Law Seminar
Monday, January 12–Wednesday, January 14 • Irving

PRE-SEMINAR SESSION (OPTIONAL)
Monday, January 12, 10:30 a.m.–4:00 p.m.
$135 per person, includes the “Step by Step” handbook and box lunch; register early!

TOPICS
Responsibilities of the Municipal Clerk in Municipal Elections
Step-by-Step Process of an Election
Questions and Answers

SPEAKERS
Patrice Fogarty, TRMC, City Secretary, Missouri City
Mary Kayser, TRMC, City Secretary, Garland
Linda Knight, TRMC, City Secretary, Breckenridge
Sherry Mashburn, TRMC, City Clerk, San Marcos

ELECTION LAW SEMINAR
Monday, January 12, 7:00 p.m.–Wednesday, January 14, 11:00 a.m.

Problem Clinic: Secretary of State Legislative Update
Melinda Nickless, Secretary of State’s Office

Contracting Elections, Training Workers, Pending Legislation
Bruce Sherbet, Elections Administrator, Dallas County

DOJ Submissions, Election Contests, Electioneering
Alan Bojorquez and Cristina Blanton, Bovey & Bojorquez, LLP

Early Voting
Art Camacho, TRMC, City Secretary, City of Haltom City
Lydia Ozuna, TRMC, City Secretary, City of Wichita Falls
Sandra Watkins, TRMC, City Secretary, City of Deer Park
The following TMCA members were honored by their colleagues as Clerk of the Year. Congratulations to all the honorees!

- **Yolanda Benitez**, TRMC
  City Secretary, Hondo

- **Rebecca Brewster**, TRMC
  City Sec/Admin, Van Horn

- **Art Camacho**, TRMC
  City Secretary, Haltom City

- **Mary Jo Collins**, TRMC
  City Sec/ACM, Brownfield

- **Patricia Ervin**, TRMC
  City Secretary, Waco

- **Lila Fuller**, TRMC
  City Secretary, Nacogdoches

- **LeAnn Gallman**, TRMC
  City Secretary, Muleshoe

- **Cheryl Gibson-Salgado**, TRMC
  City Secretary, Spearman

- **Michele Glaser**, TRMC
  City Secretary, Seabrook

- **Melba Haralson**, TRMC
  City Secretary, Gladewater

- **Sandy Hart**, TRMC
  City Secretary, McKinney

- **Mary Kayser**, TRMC
  City Secretary, Garland

- **Linda Knight**, TRMC
  City Secretary, Breckenridge

- **Sherry Mashburn**, TRMC
  City Clerk, San Marcos

- **Toni Milam**, TRMC
  City Secretary, Buda

- **Leticia Vacek**, TRMC
  City Clerk, San Antonio

- **Linda Vranich**, TRMC
  City Secretary, Robinson

- **Sandra Watkins**, TRMC
  City Secretary, Deer Park

- **Alamo Chapter**
  Clerk of the Year & State Nominee

- **West Texas Chapter**
  Clerk of the Year & State Nominee

- **North Texas Chapter**
  Clerk of the Year & State Nominee

- **South Plains Chapter**
  Chapter Clerk of the Year

- **Central Texas Chapter**
  Clerk of the Year, State Nominee & TMCA Clerk of the Year

- **Pineywoods Chapter**
  Clerk of the Year & State Nominee

- **South Plains Chapter**
  Clerk of the Year

- **North Texas Chapter**
  Chapter Clerk of the Year

- **Central Texas Chapter**
  Clerk of the Year & State Nominee

- **Pineywoods Chapter**
  Clerk of the Year & State Nominee

- **Salt Grass Chapter**
  Clerk of the Year

- **Bluebonnet Chapter**
  Clerk of the Year & State Nominee

- **Capital Chapter**
  Clerk of the Year & State Nominee

- **Capital Chapter**
  Chapter Clerk of the Year

- **Alamo Chapter**
  Chapter Clerk of the Year
TMCA held a memorable Annual Banquet this year in Dallas at the Doubletree Hotel Dallas. TMCA members were recognized, scholarships were awarded, 2008 retirees were honored, the 2008 Texas Municipal Clerk of the Year was announced, our 2009 officers were sworn into office, and there was a special presentation of the new Joyce Snay Scholarship, in honor of TMCA/TMCCP Education Director Dr. Joyce Snay, TRMC.

The following pages in this special newsletter section offer a glimpse of this terrific event. We hope to see you next year at the Annual Banquet in San Antonio!
2009 President’s Acceptance Speech

October 2, 2008 • Doubletree Hotel Dallas-Campbell Centre

Patricia Ervin, TRMC, city secretary, Waco, was elected 2009 president of TMCA, Inc, at the 2008 Annual Business Meeting held on October 2 at the Doubletree Hotel in Dallas. She presented the following speech at the TMCA Annual Awards Banquet.

I am pleased to accept the position as State President of the Texas Municipal Clerks Association, Inc.

As I accept this challenge, I have some pretty tough shoes to fill: some shared the head table with me, and some sat out in the audience. I applaud each of you who have stood here representing our association, for your vision of growth, for your vision of continued education, and for your vision of progressive management and leadership.

I read in one of our course books that “one of the most complex jobs in local government is that of the municipal clerk. The job is a mixture of ambiguity and conflict, of strain and neglect, which requires at the very least the patience of Job, the wisdom of Solomon, and the skill of Noah.”

I remember when my son Little George was 5 or 6, he had a “Transformer Robot” that stood about 12-15 inches high. When the Transformer was all in one piece, he had moveable legs, arms, head, and feet. When you removed the pieces of the Transformer, they could convert to about 10 small robots and cars or trucks that he constantly pushed on the floor and left for us to trip over.
We are like Transformers. We transform into being leaders; we transform into parenting; we transform into mentoring; we transform into discipline; we transform into being organized; we transform into being listeners; we transform to deal with new technology; we transform into being a public image in our community; we transform into fairness and honesty; we transform into budgeting; we transform into human resources; and we transform into our own quality time and space. All these transformations are powerful weapons in upholding the ethical standards of municipal clerks.

I am so glad that the University of North Texas and Dorothy Byrd had a vision and the motivation to create the Texas Municipal Clerks Certification Program and its curriculum. The Texas Certification Program is known throughout the nation for providing professional continuing education courses to achieve top level certification and leadership. Not only do the courses teach and train us how to be good managers, they also provide interpersonal skills and abilities that are needed to conquer changes.

Through all the seminars, homework, and book reports, we have built strong relationships and friendships. With our capable and proficient staff in Joyce, Peggy, Miriam, Alexandra, and Stephanie, we are able to stay abreast of legislative changes and technology. We take what we learn and apply it in our respective cities to ensure good government practices.

As our chapters are continuously growing, I challenge each chapter member to reach out his or her hand to the cities, towns, or villages around you. Know your neighbor, network with them on more than one occasion in order to build a greater communication bridge.

A few weeks ago, some cities within our state were faced with the devastation of Hurricane Ike. Citizens left their homes to return to scattered memories. City officials, including some of you in your role as municipal clerk, spent days and nights at the Emergency Operations Center with very little food, not knowing the effect or the damage to your own families and home. Texas cities and counties became a team, working together coordinating and sharing responsibility, skills, authority, control, and resources. We
also commend the cities that were not affected and provided shelter, food, and clothing to evacuees. I know all of us had a hand in providing some form of assistance during this ordeal. Our hearts continue to go out to those cities and families who are trying to put their town and lives back together.

I am thankful for this opportunity to represent you. With your continued help, with your continued dedication to our profession, with your continued loyalty to one another and your respective city, TMCA will forever succeed. Oprah Winfrey says it best as I quote, “I’ve come to believe that each of us has a personal calling that is as unique as a fingerprint – and that the best way to succeed is to discover what you love and then find a way to offer it to others in the form of service, working hard and allowing the energy of the universe to lead you. The key to realizing a dream is to focus not on success, but significance, and then even the small steps and little victories along your path will take on greater meaning.”

I am also thankful for the several guests, family and friends that traveled to share in this endeavor with me: my mayor; city council members and city staff; the Central Texas Chapter of municipal clerks; my staff, Esmeralda, Sherrill, Analisa, Sandie, and Marcia; and my family. It is good to have family and friends that support what you do.

I continue to be encouraged by our Father in Heaven, as well as my 102-year-old grandfather, Mr. Luther Craig Worthey, of Rosebud, Texas, who still today remembers his children and nicknames of his grandchildren and great grandchildren. He can carry on a conversation with the greatest sense of humor ever, letting everyone know that the goodness of the Good Lord has kept him here for 102 years.

Municipal clerks, I appreciate this opportunity to serve as your 2009 state president with dignity and honor, and I look forward to a successful year. Thank you for this opportunity! ★
TMCA
Clerk of the Year
Patricia Ervin, TRMC

Congratulations to Patricia Ervin, TRMC, city secretary, Waco, on her selection as the 2008 Texas Municipal Clerk of the Year! Patricia was presented the award by the TMCA Municipal Clerk of the Year Committee Board Liaison Linda Knight, TRMC, city secretary, Breckenridge, at the Annual Banquet in Dallas on October 2.

Patricia has served as city secretary of the City of Waco since 1997. She earned the Texas Registered Municipal Clerk Certification in 1993 (No. 231), and recertified in 1998, 2003, and 2008. She is also an IIMC Certified Municipal Clerk and a Certified Public Manager (Southwest Texas State University).

City Secretary Ervin is TMCA’s 2009 president. She has currently served in all other offices of the TMCA Executive Board: president elect, vice president, secretary, treasurer, and trustee. She has also been active in many TMCA committees, including Certification, Resolutions, Audit, Municipal Clerk of the Year, and TML Booth, as well as chairing the
Clerk of the Year

TMCA Policy & Bylaws Revision Committee. Patricia has also served as the TMCA representative on the TML Executive Board.

Patricia is active in the Central Texas Chapter of TMCA, where she has served as president. She has also served on many Central Texas Chapter committees—Nominating, Membership, Program, Holiday Celebration, and Scholarship—and chaired the Nominating, Joint Chapter Seminar, and IIMC Chapter Funding Committees. The Central Texas Chapter selected Trish as their Municipal Clerk of the Year in 2002.

Patricia is a valuable mentor to Texas municipal clerks. She has presented an educational session on Filing Software & System for the Central Texas Chapter, and has convened for the TMCCP Election Law Seminar. She is also a co-author a chapter in the of the Texas Municipal Clerks Handbook.

The Association of Record Managers and Administrators (ARMA) has counted Patricia as a member since 1999. She has held membership in IIMC since 1997, where she has served on committees such as Research (2000-2002) and Annual IIMC Conference Registration (co-chair, 2002). She is also a past League of Women Voters membership chair.

Patricia is a recipient of the 1998-1999 Citizen of the Year Award.

When nominating Patricia as the Central Texas Chapter’s candidate for Municipal Clerk of the Year, Lydia Lopez wrote, “Mrs. Ervin continues to be an outstanding long term member of TMCA, Inc., and demonstrates true commitment to our profession. Her ability to lead others is evident by her tenure as an officer of TMCA, Inc., and our local chapter.

“Trish, as we all know her, has always displayed a high degree of integrity, responsibility, and ambition. Her willingness to go out of her way to help others in the profession is truly what makes her the ideal nominee.”
2009 TMCA Officers

The 2009 TMCA officers were installed at the Annual Awards Banquet held in Dallas on October 2.

Seated, from left to right:
- Secretary LeAnn Gallman, TRMC
  City Secretary, Muleshoe
- President Elect Pamela Schmidt, TRMC
  City Secretary, Richardson
- President Patricia Ervin, TRMC
  City Secretary, Waco
- Past President Lila Fuller, TRMC
  City Secretary, Nacogdoches
- Vice President Mary Kayser, TRMC
  City Secretary, Garland

Standing, from left to right:
- Trustee Linda Knight, TRMC
  City Secretary, Breckenridge
- Trustee Sherry Mashburn, TRMC
  City Clerk, San Marcos
- Trustee Toni Wilson, TRMC
  City Secretary, Sundown
- Trustee Art Camacho, TRMC
  City Secretary, Haltom City
- Trustee Susie Quinn, TRMC
  City Secretary, Rowlett
- Trustee Pauline Small, TRMC
  City Secretary, Webster
- Treasurer Norma Aguilar, TRMC
  City Secretary, Odessa
Congratulations to Susie Quinn, TRMC, city secretary, Rowlett, on her election to trustee of the TMCA Executive Board!

Susie Quinn began her career in city government with the City of Eastland in June of 1994 as city secretary. She held the position until March 1999, when she was appointed city secretary for the City of Tye. In December 2000 she was appointed city secretary of the City of Azle, and then in December 2002 she was appointed to her current position, city secretary of the City of Rowlett.

Susie received her TRMC Certification in January 1997 (No. 295), recertified in 2002 and 2007, and is currently enrolled in her third recertification.

Susie is active in her professional affiliations. In TMCA she has served on the Certification Committee, chaired the TML Booth Committee, and chaired the Audit Committee. She is a member of the North Texas Municipal Clerks Association Chapter of TMCA, where she has served in every office: historian, secretary, treasurer, vice president, president, and immediate past president. She is also a member of the Lone Star Chapter. Susie was a charter member of the Bluebonnet Chapter and served as its first president. She was honored as the Bluebonnet Chapter Clerk of the Year in 1995, and she was honored as the NTMCA Chapter Clerk of the Year in 2005. Susie is also a member of IIMC and has earned the CMC designation. She served on
Profile: Susie Quinn, TRMC

IIMC’s Records Committee for two years.


Susie is married to Ervel Quinn and is the proud grandmother of seven. She is active in church work, and teaches the Cradle Roll class. She is a member of the Rowlett Women’s Club, and is currently participating in a play called “Doc’s Holiday,” presented by the Amateur Community Theater of Rowlett (A.C.T.O.R.), to be presented in December.

When asked to comment upon her election to the TMCA Executive Board, Susie said, “It is truly an honor and privilege to serve as a Trustee for the Texas Municipal Clerks Association. The great example set before us by the current and previous boards with regards to ethics, professionalism and continuing education is a high bar to obtain but I am as committed, just as they have been, to do my best to serve.” ★

2008 TMCA Retirees

*Congratulations to the following TMCA members retiring this year!*

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<th>Name</th>
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<td>Jacquelyn Allen</td>
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<td>Gayla Cowan</td>
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<td>Amherst</td>
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<td>Sylvia Glover</td>
<td>assistant city</td>
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<td>Geri Haddock</td>
<td>city secretary</td>
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<td>Frances Johnson</td>
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<td>Nina Jones</td>
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<td>Frankie Lee</td>
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Scholarships

The TMCA Major Scholarship Awards and the MCCi Records Management Scholarships were awarded at the Annual Banquet, enabling educational opportunities for several TMCA members. This year the TMCA Major Scholarship Awards included the Dorothy F. Byrd Scholarship, the Lila Fern Martin Scholarship, and individual scholarships from the following vendors: American Legal Publishing, Franklin Legal Publishing, Laserfiche, Linebarger Goggan Blair & Sampson, MCCi, and Municipal Code Corporation.

Clockwise from top left: Laure Ladner, TRMC, city secretary/office manager, Hemphill, is presented the American Legal Publishing Scholarship by Richard Frommeyer, codification consultant, American Legal Publishing.

Toni Milam, TRMC, city secretary, Buda, is presented the Franklin Legal Publishing Scholarship by Kirk Franklin, president and attorney at law, Franklin Legal Publishing, Inc.

Traci Riggs, secretary for commercial services/public works, Stephenville, is presented the Linebarger Goggan Blair & Sampson Scholarship by Richard Hill, partner, Linebarger Goggan Blair & Sampson.
The TMCA Scholarship Committee awards scholarships annually amongst a pool of applicants based upon factors of eligibility. Thank you to this year’s Scholarship Committee for their service: Chair Sandy Hart, TRMC, city secretary, McKinney; Nina Browning, TRMC, city administrator, Winnsboro; Lydia Lopez, TRMC, city secretary, Hewitt; Kathy Wingo, TRMC, city secretary, Lucas; TMCA/TMCCP Administrative Director Peggy Burnside, TRMC; and Board Liaison Pauline Small, TRMC, city secretary, Webster.

[Learn more about TMCA scholarship opportunities]

Dale Barstow, vice president sales, Municipal Code Corporation, presents a Municipal Code Corporation Scholarship to (at left) Linda Cantu, TRMC, city secretary, Richland Hills, and (at right) Diane Rasor, TRMC, city secretary, Justin.

Not pictured: Karen Thompson, TRMC, city secretary, Pflugerville, was selected as the recipient of the Laserfiche Scholarship.

continued on next page
2008 Scholarships

Above photos: TMCA Scholarship Committee Chair Sandy Hart, TRMC, city secretary, McKinney, presented scholarships. Above, far left: the Lila Fern Martin Scholarship was awarded to Ashley Mitchell, TRMC, city secretary, Carrollton. Second from left to far right: the Dorothy F. Byrd Scholarship was awarded to Mary Kayser, TRMC, city secretary, Garland; Larry Thompson, city secretary, Ganado; Kathleen Wedell, TRMC, city secretary, Aledo; and Mary Ybarra, deputy city secretary, Schertz.

At right: Russell Haddock presented the MCCi Records Management Scholarship to (near right photo) Shelley George, TRMC, city secretary, Allen, and (far right photo) Yrene Morgan, TRMC, administrative assistant, Teague.
Thank You

to all those who have donated to TMCA scholarships in 2008

American Legal Publishing Corporation
Bluebonnet Chapter of TMCA
Franklin Legal Publishing, Inc.
Laserfiche
Linebarger Goggan Blair & Sampson, LLP

Municipal Code Corporation
Municipal Code Corporation Innovations (MCCI)
Red River Chapter of TMCA
Salt Grass Chapter of TMCA
South Plains Chapter of TMCA

and Jo Moore, TRMC
Dr. Joyce Snay Scholarship

The TMCA membership surprised Dr. Joyce Snay at the Annual Awards Banquet with the announcement of the formation of a new scholarship in her honor. Dr. Snay was presented with a beautiful engraved crystal vase and a dozen yellow roses to commemorate the occasion. In announcing the scholarship, President Lila Fuller gave the following speech.

The Executive Board of the Texas Municipal Clerks Association is committed to support our Texas clerks in pursuit of their certification. We continually seek ways to help fund participation in our educational programs because we know the benefits the Texas Municipal Clerks Certification Program gives. We have all been that new clerk who wants to serve the citizens well, but needs the added career development and confidence the certification program can give.

We would like to honor a special person who is committed to these ideals tonight. Dr. Joyce Snay began as Executive Director of TMCA in 1993. Dr. Snay received her Bachelor of Science degree in Physical Education in Biological Sciences from Colorado State University; her Master’s degree in Physical Education from the University of North Texas, and her doctorate of education from the University of North Texas. Dr. Snay has served as a teacher, coach, and college professor in Kansas, Colorado, Arizona, and Texas. After beginning her profession with the Texas Municipal Clerks Association, Dr. Snay felt it important to know the certification program first hand, and enrolled in the program, receiving her Texas Registered Municipal Clerk certification in 1996. Dr. Snay has been an active representative of our...
organization, presenting at conferences and seminars across the country and in Texas. In 2000 Dr. Snay was honored with the International Institute of Municipal Clerks Institute Director of Excellence. Her professional credentials support the high level of leadership that is critical to the mission of the Texas Municipal Clerks Certification Program, but that is not the only facet of her leadership.

The most important contribution Dr. Joyce Snay has made to the Texas Municipal Clerks Association is her deep devotion and love for the professional development of the clerks of Texas. Dr. Snay has put in countless hours grading homework papers and tests, developing the curriculum for the program to keep it current with the ever-changing legislative changes and business practices and protecting the integrity of the program. Dr. Snay’s positive affirmation has inspired many who doubted their ability to study college level courses after being out of school for many years. Dr. Snay is our greatest cheerleader—supportive and compassionate, but tough when she needs to be. Her heart for education and her true commitment to the clerks and secretaries of Texas is obvious to those who have had the pleasure of working with her. To many of us Dr. Joyce Snay is a mentor, colleague, and friend.

To honor her for what she has given to TMCA and its members, the Executive Board has established a scholarship in her honor. I am very proud to announce the “Dr. Joyce Snay Scholarship” that will be awarded annually beginning at the 2009 Graduate Institute, and I would like you to join me tonight in honoring and thanking Dr. Joyce Snay for her unselfish commitment to the clerks and secretaries of Texas. ★

Thank you to the following donors who are among the first to contribute to the Joyce Snay Scholarship: the Bluebonnet Chapter; TMCA Past President Jo Moore, city secretary (retired), Abilene; the Red River Chapter; the Salt Grass Chapter; the South Plains Chapter; and the West Texas Chapter.
2008 Graduate Institute

The TMCCP Graduate Institute in Dallas on October 2-3 was a terrific educational opportunity. Speaker Jeff Crilley, former Emmy Award winning reporter, spoke on “Media Relations and Effective Communications.” He received an overwhelmingly enthusiastic response from attendees for his informative and entertaining sessions.

Next year’s Graduate Institute will be held in San Antonio on October 8-9; our speakers will be Judy King and Jana Hesser of Quality Management Services. Registration will begin August 2009. We hope you will join us in San Antonio!

[go to an overview of 2009 TMCCP seminars]
TMCA Booth at the TML Conference

October 28-31 • San Antonio

The TMCA Booth at the TML Conference was a terrific success. All throughout the conference TMCA volunteers educated booth visitors about our Association and Certification Program; it was a great opportunity to introduce ourselves to our fellow city officials.

Thank you to TML Booth Committee Chair Yolanda Benitez, TRMC, city secretary, Hondo, and the Alamo Chapter members, who comprised TMCA’s 2008 TML Booth Committee! ★

Thank you to the volunteers who gave their time to serve at the TMCA booth.

- Maria Alvarado, city secretary, Junction
- Yolanda Benitez, TRMC, city secretary, Hondo
- Art Camacho, TRMC, city secretary, Haltom City
- Codi Delcambre, TRMC, city secretary, Argyle
- Brenda Dennis, TRMC, city secretary, Schertz
- Delia Flores, TRMC, city secretary, Balcones Heights
- Tracy Freimarck, TRMC, city secretary, Windcrest
- LeAnn Gallman, TRMC, city secretary, Muleshoe
- Shelley Goodwin, deputy city clerk, San Marcos
- Joyce Laudenschlager, dir. of fin./dep. city sec., Burnet
- Sherry Mashburn, TRMC, city clerk, San Marcos
- Jennifer Reyna, TRMC, senior exec. secretary, San Antonio
- Erika Rios, deputy municipal court clerk, Hondo
- Leticia Saenz, deputy city clerk, San Antonio
- Vivian Saiz, city secretary, Junction
- Gary Smith, TRMC, asst. city attorney, Missouri City
- Leticia Vacek, TRMC, city clerk, San Antonio
- Carole Vanzant, TRMC, city secretary, Fair Oaks Ranch
- Heather Weidenbach, administrative secretary, Windcrest
- Toni Wilson, TRMC, city secretary, Sundown
- Mary Ybarra, deputy city secretary, Schertz
&

Texas Municipal Clerks Administrative Director Peggy Burnside, TRMC, and Administrative Assistant Miriam Sheehan, TRMC
TML Report
By TML Representative Patricia Ervin, TRMC

Board of Directors • Friday, October 29-31, San Antonio

The TML Board of Directors met on October 29 during the TML Annual Conference in San Antonio. Staff reported more than 2,000 attendees, which was the second highest attendance since 1998. Great turnout and great exhibitors!

• The Board voted to amend the TML Constitution to allow all TML past presidents to serve on the TML Board of Directors for as long as they remain in municipal office.

• Steven Wolens, Certified Public Accountant, gave a presentation on a pending lawsuit. The City of San Antonio is suing Hotel.com and other internet-based hotels for the collection of unpaid hotel occupancy taxes. In short, the companies who sell hotel rooms online paid hotel occupancy taxes on the wholesale price of the hotel rooms, not on the retail prices that consumers pay when they book rooms through an online company, making it a loss to municipal governments. The trial is set for June 2009 and our TML representative Mary Kayser will keep us informed.

• 2009 TML Officers are:
  Mayor John Cook, President (El Paso)
  Mayor Debra McCartt, President Elect (Amarillo)

It was a pleasure to represent the Texas Municipal Clerks Association, Inc., on the TML Board of Directors. What an awesome experience! I commend the TML Executive Director and staff for their efforts in keeping Texas cities informed of municipal changes and regulations as they occur. I appreciate the opportunity to serve.
IIMC News
By Mary Lynne Stratta, TRMC, IIMC President Elect

IIMC Annual Conference
The IIMC Annual Conference will be held May 19-23, 2009, in Chicago. The host hotel is the beautiful, historic Palmer House Hotel. The opening reception will be held May 19 at the Field Museum. The All Conference event will be held May 22 at the Navy Pier.

The host education committee has planned an excellent education program, including general sessions with Captain James Lovell of Apollo 13 fame (“Successful Failures” and “Leadership Lessons Learned from Apollo 13”) and the famous Chicago Second City Review (“Leadership Lincoln Style”). The host committee is planning to hold the IIMC Annual Business meeting Saturday morning, May 23, instead of at noon that day.

The business meeting will be followed by another general session (Second City) and additional concurrent education sessions in order to allow more educational opportunities. I will be sworn in as President of IIMC at that business meeting, and I hope to see all of you there! The annual banquet will be Saturday evening. I hope you all can stay for the banquet to join in the celebration.

Region IV Meeting
The IIMC Region IV meeting will be held December 4-6, 2008, in Oklahoma City. For additional information and a registration form, please visit www.omctfoa.com.

IIMC Board Meeting
The IIMC mid-year Board meeting will be held November 6-7. We will begin the development of a five-year strategic plan for IIMC at that meeting. The Board will also consider several recommended policies that have been developed by the new Policy Review Committee, which was formed to review, update, change, etc., all of IIMC's policies. I will report on the outcome of that meeting in an upcoming issue of TMCA News.
IIMC News

Certification

As a reminder, the period for grandfathering under the old certification guidelines has been extended through December 31, 2009, for those who were enrolled in the CMC or MMC program prior to January 1, 2007. If you have questions, I would encourage you to contact the IIMC education staff at 909-944-4162.

Volunteer for IIMC Committees

Please watch your IIMC News Digest for the committee volunteer application form. Vice President Sharon Cassler and I will be making committee appointments for the next year in February, and I hope to see many Texas clerks involved in the future of IIMC.

If I can provide additional information about IIMC, please feel free to contact me.

I look forward to seeing all of you in Chicago!
★

IIMC Athenian Leadership Dialogues

Into Thin Air:
A Personal Account of the Mount Everest Disaster

Several Texas municipal clerks will be hosting IIMC Athenian Leadership Dialogues (ALD) in Texas. On Sunday, January 11, 2009, we plan to hold an Athenian Leadership Dialogue at the Sheraton Hotel in Irving, prior to the Election Law Seminar. The dialogue will be facilitated by Dr. John Books of the University of North Texas, and the dialogue book is Into Thin Air: A Personal Account of the Mount Everest Disaster. In this gripping tale, author John Krakauer described a physically and emotionally wrenching personal quest: to ascend to the highest place on earth, the peak of Mount Everest. His climb just happens to occur during the season with the greatest number of fatalities in the history of efforts to climb that mythical mountain. His riveting account takes us into the psyches of those who select this goal as their challenge and leads us to ask deep questions about what drives men and women to overcome such challenges. Krakauer shows us heroes, leaders, followers, cowards and just ordinary mortals asking extraordinary things of themselves in a book that is truly hard to put down.

Texas Municipal Clerks Administrative Director Peggy Burnside, TRMC, has arranged for the conference room rate to be offered at the Sheraton Hotel on Saturday night, January 10, for those wishing to join in the dialogue.

continued on next page
IIMC News • IIMC Athenian Leadership Dialogues

The Cruelest Miles

In Webster on March 6, 2009, Webster City Secretary Pauline Small, TRMC, will be hosting a dialogue on the book *The Cruelest Miles*, by Gay Salisbury and Laney Salisbury. This is a story of leadership and courage, which chronicles the planning and performance of men and dogs as they race against time in Arctic conditions to get diphtheria serum to Nome, Alaska, and save the lives of children threatened by this disease. This tale chronicles the political will and determination of a group of people who faced the challenge of succeeding in the only way possible to get this serum to Nome, by dogs and sleds. It is the gripping tale of Leonard Seppala and his lead dog, Togo, who carried the serum the farthest distance through the most treacherous conditions, and Gunnar Kaasen and his lead dog, Balto, who undertook the last leg of the hazardous 674 mile race across the frozen tundra of Alaska.

The Junction Boys

Then, on a date to be determined, I will be hosting a dialogue on *The Junction Boys* by Jim Dent. The book is full of leadership principles, and is a story of great determination, perseverance, and true grit on the part of many characters in the book. I will be able to have two of the original Junction Boys come in as guest speakers to talk to the group about the leadership principles exhibited by Coach Bear Bryant and their fellow teammates. The book tells the story of how Coach Paul Bear Bryant forged a championship team in the summer of 1954 in hot, dry Junction, Texas. “As Texas suffered that year from a devastating drought, so too did Texas A&M football suffer from a drought of heart and talent. To the rescue came Bear Bryant, already a legend in the making, who was in no mood for a picnic. It was in Junction that he made his stand, and it was here that he would drive home an extreme brand of blood-and-thunder discipline. In a calculated move that many consider the salvation of Texas A&M football, Bryant put his players through the most grueling workouts ever imagined. Beneath a broiling Texas sun, on an unforgiving patch of land littered with spartan Quonset huts, rocks, sandspurs, cactus, yellow dust and gnarled mesquite trees, only a handful would survive the ten-day Aggie death camp. The ones who braved the torch-like heat and the burning passion of their coach turned a floundering team into one of the nation’s best. *The Junction Boys* is more than a story of tough practices under extreme conditions. An extraordinary fellowship was forged from the experience. The 35 survivors bonded together like no team in America. They profited from the Junction experience: the knowledge they took back with them about themselves and what they were capable of, would be used for the rest of their lives.” The book combines America’s love of college football with an extraordinary story of perseverance, determination, teamwork, sacrifice, leadership and triumph.

I would encourage any clerks who are interested to participate in one of these unique learning opportunities; but I must warn you – ALD’s are addictive! More information about the Athenian Leadership Dialogues is available on the IIMC website, www.iimc.com. ★
Alamo Chapter
By Leticia M. Vacek, TRMC

The Alamo Chapter met in regular session on July 25 in the City of Shavano Park. Hostess for the luncheon/meeting was Shavano Park City Clerk Saundra Passailaigue.

The meeting was called to order by Chapter President Leticia M. Vacek, TRMC, city clerk, San Antonio. President Vacek recognized Ms. Passailaigue, who introduced the guests attending the luncheon. Guests were: Mayor of Shavano Park, A. David Marne; City Manager Manuel Longoria, Jr.; Finance Director Clara Santos; and Chris Cook of the Bexar Metro 9-1-1 Network. Mayor Marne welcomed all to the City of Shavano Park.

After the minutes and the treasurer’s report of the May meeting were approved, President Vacek adjourned the meeting so those present could take a tour of the Bexar Metro 9-1-1 Network District Facility. Guides answered the many questions the city secretaries asked. Everyone was surprised by how fast the 9-1-1 response time is, as well as all the detailed information that is displayed on the monitors from incoming calls. The tour was very informative.

The Alamo Chapter next met in regular session on September 26 in the City of Castroville. Hostesses for the meeting were Castroville City Secretary Debra Howe, TRMC, and Hondo City Secretary Yolanda Benitez, TRMC.
Ms. Howe introduced City of Castroville Mayor Robert Lee, and Ms. Benitez introduced City of Hondo Mayor James W. Danner. Mayor Lee welcomed everyone in attendance to the City of Castroville. Ms. Benitez also introduced Hondo City Manager Robert T. Herrera and guest speaker Hondo Chief of Police John V. Martinez.

The minutes of the July 25 meeting were presented by Vice President/Recording Secretary Brenda Dennis, TRMC, city secretary, Schertz, and approved by the membership. The treasurer’s report was presented by Treasurer Yolanda C. Benitez, TRMC.

The special guest for the luncheon/meeting held at the Castroville Café was 2008 TMCA President Lila Fuller, TRMC, city secretary, Nacogdoches. President Fuller spoke to the members on the importance of certification and recertification. She also encouraged Alamo Chapter members to volunteer for the various TMCA committees. Also mentioned was the upcoming Texas Municipal League Annual Conference and Exposition to be held in San Antonio October 28-31. Ms. Fuller encouraged all the city secretaries to attend, if possible.

Yolanda Benitez introduced guest speaker Hondo Police Chief John V. Martinez. Chief Martinez gave a presentation on “identity theft.” Several of the members, including President Fuller, had questions for the chief, and relayed personal incidences involving identity theft.

President Vacek asked the members if they would agree to make the draft of the chapter bylaws the only item for discussion at the January 2009 meeting. The members agreed. President Vacek asked City Secretary Benitez to speak to the members about the TMCA TML Booth Committee she chairs. Ms. Benitez told the members she still had a few openings to staff the booth during TML, and asked that anyone interested sign up that day. President Vacek asked the members if they would like to postpone the November meeting to December because of the Thanksgiving holiday. The members agreed.

The Holiday Celebration for the Alamo Chapter will be held in the City of Schertz on December 12 and will be hosted by Schertz City Secretary Brenda Dennis, TRMC.
Bluebonnet Chapter

By Nancy Turnbow

The Bluebonnet Chapter held their September 10 meeting in Dublin. Dublin City Secretary Rhonda Williams hosted the meeting in the Dublin City Hall Council Chambers. TMCA President Lila Fuller, city secretary, Nacogdoches, spoke to the chapter about the benefits of being a member of TMCA.

Those in attendance at the September meeting were:

- Virginia Dill, city secretary, Cisco
- Danette Dunlap, TRMC, city secretary, Abilene
- Bill Flannery, TRMC, city secretary/admin, Comanche
- Karen Lou Graham, city secretary, Anson
- Pat Harris, Abilene
- Tifffni Hererra, assistant city secretary, Abilene
- Linda Knight, TRMC, city secretary, Breckenridge
- Diane Latham, assistant city secretary, Breckenridge
- Frankie Mayfield (guest)
- Billie Pearce, city secretary, Tuscola
- Traci Riggs, secretary for community service/public works, Stephenville
- Cindy Stafford, city secretary, Stephenville
- Shirley Stuart, city secretary, Eastland
- Susan Trotter, city secretary, Stamford
- Nancy Turnbow, city secretary, Baird
- Louetta Wallace, city secretary, Haskell
- Rhonda Williams, city secretary, Dublin
Capital Chapter
By Toni Milam, TRMC

The Capital Chapter was in Aggieland on September 10 for their quarterly meeting, held in College Station. Thanks go out to City Secretary Connie Hooks, Faye Scott, Tasha Velasco, Tanya McNutt, and Lucy Taylor, all of College Station, for hosting our Capital Chapter meeting. The meeting was held at the Green Room of the Wolf Pen Creek Center—a gorgeous facility—and catered by Ninfa’s Mexican Restaurant. Couldn’t ask for better than that! Thank you, College Station!

Connie Hooks, TRMC, city secretary, College Station, introduced our guest speaker Dwayne P. Walters of College Station. After fifteen years in the heavy-equipment industry, Dwayne retired to become an independent consultant. His past experience as a certified training instructor, technical advisor, and management consultant became the foundation for a new career. Throughout the years, Dwayne provided training and consulting in business management, marketing, safety, employment law, policy manuals, human relation skills and communication techniques and other human resource issues. In 2002 he joined Blinn College and the Office of Workforce education. In 2005 he joined Western International Gas & Cylinders as Director of Quality, working as a “solutionist” in the world of continuous improvement. In December
2007 Dwayne took on a new role with the City of College Station: he now promotes and delivers the best of Leadership and Soft Skills development. In his words, he works to be a “bridge builder”: making it easier for those who follow. Dwayne has a Master of Education degree from Sam Houston State University and continues his professional development by reading books and attending numerous seminars.

It was a great program: we learned about our own “soft skills,” such as honing our own oral/spoken communication skills; written communication skills; leadership, teaching/training skills; honest, work ethic/dependability; critical thinking, problem-solving skills; organizational skills; and working under pressure.

While everyone was enjoying their time in College Station, many others were preparing for big, bad Hurricane Ike. The Capital Chapter wishes to extend their thoughts and prayers to those who are still recovering and recuperating from one of the worst hurricanes in the state’s history.

In October several of the Capital Chapter’s city secretaries were in attendance at the TMCCP Graduate Institute, held in Dallas. If you ever have an opportunity to hear speaker Jeff Crilley, former FOX-TV news reporter, don’t walk, RUN to that event. This was my second time to hear Jeff Crilley speak, and I worried that this would be the same as the first time I heard him. It was not. What an inspirational, highly motivated speaker. How many of you can say you’ve laughed and cried in a span of about 10 minutes? Now that’s motivational and inspirational! KUDOS to the Texas Municipal Clerks staff for having him as our guest speaker at this year’s Graduate Institute. Excellent! Also, congratulations to all of the scholarship recipients who were honored at the TMCA Annual Banquet.
The Capital Chapter will hold its next quarterly meeting in the City of San Marcos in December. The newly elected officers for 2009-2011 will take their oaths of office at the December meeting. Those officers will be: President Teresa Valdez, TRMC, city secretary, Bastrop; Vice President Melissa Brunner, TRMC, city secretary, Flatonia; Treasurer Toni Milam, TRMC, city secretary, Buda; Secretary Debbie Chelf, TRMC, city secretary, Hutto; Historian Amy Harris, city secretary, Cameron; and last but not least, our Immediate Past President Sherry Mashburn, TRMC, city clerk, San Marcos, who has done an excellent job! Sherry was nominated as the Municipal Clerk of the Year! Congratulations.

We have had some city secretaries that have recently relocated to a city within our Capital Chapter. We look forward to you joining us at our next meeting in Jonestown in March of 2009. Look for more details in the mail.

As we look towards the end of another great year and to the beginning of the new year, I would personally like to take the opportunity to thank all of my peers for your support. While this will be my last quarterly TMCA newsletter as secretary of the chapter, I look forward to handing the reins over to my successor Debbie Chelf, who will make an excellent chapter secretary.

Repeating the quote signed in my book autographed by Jeff Crilley: “Carpe Diem,” which means “Seize the Day.” Wishing you and all of your families the best of the holiday season! ★
Central Texas Chapter
By Donna Hawkins

The Central Texas Chapter held their bi-monthly meeting on August 20 in the City of Beverly Hills. City Secretary Donna Hawkins provided the lunch.

Betty Harrell announced that the Chapter Municipal Clerk of the Year is Robinson’s City Secretary Linda Vranich. We awarded Linda a plaque. The Central Texas Chapter is very proud to give this award to such a deserving individual as Linda.

The Central Texas Chapter held their bi-monthly meeting on October 15 in the City of Waco’s Operations Center. Waco City Secretary Patricia Ervin, TRMC, provided a wonderful lunch.

Mr. Wiley Stem, assistant city manager, Waco, presented the program concerning the history and background for obtaining the current city buildings and acquiring the Operations Center which will provide room for the records, purchasing and other departments.

Patricia Ervin was presented with a beautiful plaque to honor her as the 2009 President of TMCA and 2008 TMCA Municipal Clerk of the Year.

The next chapter meeting will be the Christmas Party held on December 12 at the Hamilton House. The party will include a gift exchange and an unwrapped toy donation.
Chapter members present at the August meeting were:

Patricia Ervin, TRMC, city secretary, Waco
Historian Kendra Giles, administrative assistant, Robinson
Betty Harrell, city secretary, Hillsboro
Secretary Donna Hawkins, city secretary, Beverly Hills
President Lydia Lopez, TRMC, city secretary, Hewitt
Vice President Yrene Morgan, TRMC, administrative assistant, Teague
Kathy Sampson, Robinson
Karen Sanchez, Robinson
Linda Vranich, city secretary, Robinson
Karen Warren, deputy city secretary, Hillsboro

Chapter members present at the October meeting were:

Patricia Ervin, TRMC, city secretary, Waco
Treasurer Lee Garcia, finance director, Hewitt
Secretary Donna Hawkins, city secretary, Beverly Hills
Esmeralda Hudson, assistant city secretary, Waco
Brenda Jackson, city secretary, Groesbeck
Dorothy Jackson, city secretary, Hubbard
President Lydia Lopez, TRMC, city secretary, Hewitt
Sherrill McDaniel, customer service representative, Waco
Vice President Yrene Morgan, TRMC, administrative assistant, Teague
Cresandra Polk, Waco
Historian Kendra Pursche, administrative assistant, Robinson
Christi Shivers, TRMC, city secretary, Mexia
Linda Vranich, city secretary, Robinson
Roshuna Wiley, deputy city secretary, Mexia
Coastal Bend Chapter
By Scarlet Swoboda, TRMC

The Coastal Bend Chapter met in Port Aransas on September 26 at the Trout Street Bar and Grill. The meeting was hosted by Esther Arzola, city secretary, Port Aransas, and Pam Hatzenbuehler, deputy city secretary, Port Aransas.

IIMC President Elect Mary Lynne Stratta, TRMC, city secretary, Bryan, presented a wonderful program on Parliamentary Procedure. She provided valuable information to all of us, and we all left the meeting feeling like we could handle any situation that our individual councils might present to us. We certainly left with a toolbox of information.

The chapter enjoyed a delicious seafood lunch and the beautiful coastal weather. We thank Mary Lynne for coming to our meeting and sharing her knowledge and expertise. We hope she enjoyed our company as much as we enjoyed hers.

The next meeting will be hosted by Theresa Bowe, TRMC, city clerk, Yoakum, in December.

Members in attendance at the September meeting:
- Esther Arzola, city secretary, Port Aransas
- Theresa Bowe, city secretary, Yoakum
- Cynthia L. Contreras, city secretary, Bishop
- Pam Hatzenbuehler, dep. city sec., Port Aransas
- Edna S. Lopez, TRMC, city secretary, Kingsville
- Ada Owens, TRMC, city secretary, Aransas Pass
- Kathy Railsback, city secretary, Fulton
- Yvonne Stonebraker, admin. asst., Aransas Pass
- Scarlet Swoboda, TRMC, city secretary, Victoria
- Bonnie Taylor, city secretary, Lakeside
Lone Star Chapter

By Kathy Wingo, TRMC

The Lone Star Chapter met in the City of Rowlett on September 30 for our October meeting. Mayor Pro Tem Todd Gottel welcomed all the members of the Lone Star Chapter to Rowlett and gave a brief overview of the city.

The chapter was very pleased to have as its special guest TMCA President, Lila Fuller, TRMC, city secretary, City of Nacogdoches.

President Fuller addressed the members and stated that visiting each of the chapters during the past year has been most enjoyable. She then conducted the installation of the Lone Star Chapter 2008-2009 officers using the theme of cards to install each officer. Within a deck, no two cards are alike, and every single card is needed for that deck to be usable. Likewise, within the chapter, no two officers’ duties are the same, and every distinctive task must be completed for the chapter to have a successful year. Historian Julie Lollar received the five of hearts; Treasurer Christie Wilson received the nine of hearts; Secretary Gayle Walton received the jack of hearts; President Elect Eddie Sturgal received the king of hearts; and President Kathy Wingo received the ace of hearts. President Fuller asked the officers to note the suit of cards and stated that, “this suit was chosen to symbolize the love, patience, and kindness that you, as leaders, must exhibit to other club members. Alone the cards mean nothing in a game of poker, but when they come together, they are a royal flush, the highest hand. Likewise, alone the officers can do little, but when working together, they can achieve many chapter goals.”
Lone Star Chapter

President Fuller went on to say, “the members are the rest of the cards in the deck. Just as a deck is made up of 52 different cards, this chapter is made of many different people who possess various talents and skills. Support your chapter by using your abilities. And remember, a deck needs every card to be whole. Likewise, the chapter needs each one to be complete.” TMCA President Lila Fuller administered the oath of office to each new officer as well.

The 2008-2009 TMCA Lone Star Chapter Officers are: President Kathy Wingo, TRMC, city secretary, Lucas; President Elect Eddie Sturgal, TRMC, city secretary, Lowry Crossing; Secretary Gayle Walton, TRMC, deputy city secretary, Wylie; Treasurer Christy Wilson, TRMC, city secretary, The Colony; and Historian Julie Lollar, TRMC, city secretary, Denison.

The next meeting of the Lone Star Chapter was held on November 5 in the City of Wylie.
Lower Rio Grande Valley Chapter

By Perla Zamora, TRMC

The Lower Rio Grande Valley City Clerks Chapter met September 17 at the Villa de Cortez in Weslaco with twelve members present. Immediate Past President Annette Villarreal, TRMC, city secretary, McAllen, was recognized for her outstanding contributions to the chapter as the 2007-08 President.

Oaths of office for new officers were conducted. The new officers were sworn in by Annette Villarreal as follows: President Amanda Elizondo, TRMC, city secretary, Weslaco; Vice President Perla Zamora, TRMC, deputy city secretary, McAllen; Secretary/Treasurer Aida Montoya, city clerk, Pharr.

Below left: The Lower Rio Grande Valley Chapter meting in September.

Below right (sitting, left to right): President Amanda Elizondo, TRMC, city secretary, Weslaco; Eva Rangel, speaker, Women Together; Vice President Perla Zamora, TRMC, deputy city secretary, McAllen. Standing (right to left): Janie Gaytan, city secretary, Alton; Norma Olvera, administrative supervisor, McAllen; Hilda Pedraza, administrative assistant, Pharr; Sonia H. Padron, city clerk, Pharr; Immediate Past President Annette Villarreal, city secretary, McAllen; Nina Quintanilla, Alton; Molly Vallejo, Weslaco; Martha Alvarado, city secretary, Donna; and Delia Jaramillo, Weslaco.
Man, has this year flown by fast. The NTMCA met on September 10 in Irving. The speaker was Mary Kayser, TRMC, city secretary, Garland, who spoke about the importance of “Networking.” President Ashley Mitchell, TRMC, city secretary, Carrollton, swore in Codi Delcambre, TRMC, town secretary, Argyle, as the incoming NTMCA President. President Mitchell turned the gavel and meeting over to President Delcambre. President Delcambre swore in Vice President Linda Rhodes, TRMC, city secretary, Lake Worth; Treasurer Shelly Doty, TRMC, city secretary, Cleburne; Secretary Kathleen Wedell, TRMC, city secretary, Aledo; Historian Diane Rasor, TRMC, city secretary, Justin. President Delcambre thanked Ms. Mitchell for her service and commitment to the NTMCA during her tenure on the board. Great job, Ashley!

The next NTMCA meeting is scheduled for November 10 in Fort Worth. TMCA President Lila Fuller, TRMC, city secretary, Nacogdoches, will be our guest speaker.
Panhandle Chapter
By Kim Rehkopf

The Panhandle Chapter met August 21 at 11:30 a.m. at the Amarillo Club for their bimonthly meeting. Eight members were present; Chapter President Suzanne Finch, TRMC, city secretary, Hereford, presided. The program was presented by Renee Laney, director of the Lake Meredith Aquatic & Wildlife Museum. She presented a PowerPoint presentation on wildlife, flint quarry, and aquarium displays. Ms. Laney distributed brochures and discussed several area playa lakes.

The chapter’s next meeting was October 23 at 8:45 a.m. at the Amarillo Club. Seven members were present for this bimonthly meeting. The chapter held a Notary Public Training Seminar, and the program was presented by Slater Elza and Andrea L. Gully, attorneys with Underwood, Wilson, Berry, Stein, and Johnson, P.C., in Amarillo.

The chapter is scheduled to meet again on December 18 at 11:30 a.m. at the Amarillo Club, Amarillo. The program will be the installation of officers and a Christmas Gift Exchange.
Pineywoods Chapter
By Cinda Garner

The Pineywoods Chapter held our annual banquet on Saturday, October 25, at the Civic Center in Diboll. There were 24 members and a guest present.

The Pineywoods Chapter scholarship was awarded to Stacy Corley, TRMC, deputy city secretary/grant coordinator, Nacogdoches. Our local municipal clerk of the year was awarded to Lila Fuller, TRMC, city secretary, Nacogdoches. We were honored to have our own Lila Fuller, 2008 TMCA President, as our speaker for the banquet. She shared her experience as TMCA president and updated us on the many actions taken by TMCA during her presidency. We then had a silent auction to raise funds for our chapter’s scholarship fund.

Near photo: Vice president Cinda Garner, city secretary, San Augustine, presents the Pineywoods Chapter scholarship to Stacey Corley.

Far right photo: Lila Fuller, TRMC, city secretary, Nacogdoches is presented the municipal clerk of the year award by Chapter President Carrie Edwards.
Red River Chapter

By Marie Balthrop, TRMC

Red River Chapter TMCA members welcomed TMCA President Lila Fuller, TRMC, city secretary, Nacogdoches, to our September chapter meeting held in Wichita Falls at Georgeann’s Garden Tea Room. President Fuller discussed the Texas Municipal Clerks Certification Program and the benefits of being a member of the Texas Municipal Clerks Association and how the program benefits cities of all sizes.

Several Red River Chapter members attended the TMCCP Graduate Institute Seminar in Dallas in October. If you missed this seminar, you missed a wonderful time full of fun, laughter, bubbles, and tears, not to mention the valuable information and book that speaker Jeff Crilley shared with us.

The Red River Chapter will hold their next meeting December 10 at 1:00 p.m.

*Top right photo: Chapter members at the TMCCP Graduate Institute. 2007 TMCA President Lydia Ozuna, TRMC, city clerk, Wichita Falls; Angie Scarlett, TRMC, city secretary, Throckmorton; seminar speaker Jeff Crilley; Marie Balthrop, TRMC, city secretary, Holliday; Conchita Torrez, TRMC, city secretary, Seymour; Linda Byers, city secretary, Vernon; and Trish Holley, TRMC, city secretary, Burkburnett.

*Lower right photo: Chapter members present at the September meeting were: (front row, from left to right) Kim Whitsitt, city administrator, Archer City; TMCA President Lila Fuller, TRMC, city secretary, Nacogdoches; Lydia Ozuna, TRMC, city clerk, Wichita Falls; Carol Loucks, TRMC, city secretary, Henrietta; Trish Holley, TRMC, city secretary, Burkburnett; (back row, from left to right) Kim Hemmi, Scotland; Judy Jackson, assistant city secretary, Throckmorton; Marie Balthrop, TRMC, city secretary, Holliday; and Linda Byers, city secretary, Vernon.
Salt Grass Chapter
By Thelma Lenz, TRMC

The Salt Grass Chapter held its annual meeting on Wednesday, August 20, at the Texas Land & Cattle Steak House in Houston. This was the chapter’s first meeting after its three-month summer hiatus. Because this was the first meeting after summer break, the meeting was mostly open discussion. Business included committee appointments, review of recommended revisions to the by-laws, scholarship donations, TMCA membership drive, and future programs and meeting locations.

The September meeting of the Salt Grass Chapter was canceled due to cities preparing for Hurricane Ike. Many of the Salt Grass Chapter cities were affected by Ike, and several cities were hit hard. Please continue to keep those cities and city secretaries in your prayers.

Members attending the August meeting were:
- Meredith Brant, TRMC, assistant to city secretary, Seabrook
- Missy Bunch, TRMC, city secretary, Katy
- Kaythie Darnell, city clerk, Baytown
- Kathy Davidson, city secretary, Gilmer
- Patrice Fogarty, TRMC, city secretary, Missouri City
- Michele Glaser, TRMC, city secretary, Seabrook
- Sharon Harris, TRMC, assistant city secretary, La Porte
- Thelma Lenz, TRMC, city secretary, West University Place
- Carol McLemore, city secretary, Dickinson
- Lisa Olmeda, TRMC, city secretary, Wharton
- Sharon Parks
- Alton Robertson, work flow analysis, Southwest Solutions Group
- Lynette Rodriguez, assistant city clerk, Baytown
- Crystal Scott, deputy city secretary, Webster
- Pauline Small, TRMC, city secretary, Webster
- Sandra Watkins, TRMC, city secretary, Deer Park
- Melinda Welsh, TRMC, deputy city secretary, Friendswood
The Salt Grass Chapter held its October meeting on October 8 at the Texas Land & Cattle Steak House in Houston. The program was presented by Jamie Wolman of the City of Katy’s Parks and Recreation Department. Katy is constructing a “Katy Play-Station,” which is an all-accessible barrier-free facility constructed with recycled materials. Jamie talked about the need for that type of facility for handicapped children, how the money was raised, the materials used, the design, and the support of the community. The facility will be an awesome addition to the City of Katy and will serve the community well.

Business discussions included a report from the Holiday Committee regarding this year’s holiday event, organizational contributions and donations, approval of the revised by-laws, TMCA committees, and upcoming local and state seminars and conferences.

The Salt Grass Chapter wishes to congratulate Michele Glaser, TRMC, city secretary, Seabrook, and Sandra Watkins, TRMC, city secretary, Deer Park, on being nominated to receive the TMCA Clerk of the Year award. Lisa Olmeda, TRMC, city secretary, Wharton, nominated Michele, and Martha Gillett, TRMC, city secretary, La Porte, nominated Sandra. Congratulations to Michele, also, on being elected the Salt Grass Chapter Clerk of the Year.

Members in attendance at the October meeting were:

- Missy Bunch, TRMC, city secretary, Katy
- Tracy Dutton, TRMC, city clerk, Bellaire
- Martha Gillett, TRMC, city secretary, La Porte
- Sharon Harris, TRMC, assistant city secretary, La Porte
- Thelma Lenz, TRMC, city secretary, West University Place
- Lisa Olmeda, TRMC, city secretary, Wharton
- Stacey Pilkinton, city secretary, Taylor Lake Village
- Alton Robertson, work flow analysis, Southwest Solutions Group
- Crystal Scott, deputy city secretary, Webster
- Pauline Small, TRMC, city secretary, Webster
The South Plains Chapter met on September 17 at the Lubbock Women’s Club, Lubbock. The meeting was hosted by the City of Spur and City Secretary Nancy Hale, TRMC.

President Toni Wilson, TRMC, city secretary, Sundown, called the meeting to order, then welcomed members and guests. Guests included: Erin Neitsch, daughter of Muleshoe City Secretary LeAnn Gallman, TRMC; Bonnie Edwards, councilwoman, Spur, a guest of Spur City Secretary Nancy Hale, TRMC.

Nancy Hale, TRMC, introduced speaker Joyce Howze. Ms. Howze gave a presentation on Main Street Program – Four Point Approach.

President Toni Wilson, TRMC, announced the upcoming retirement of Gayla Cowan, city secretary, Amherst.
President Wilson also announced that TMCA President Elect Patricia Ervin, TRMC, city secretary, Waco, encourages any TMCA member to volunteer and serve on the state committees.

In a report of the Chapter Training Seminar Committee, Maria Hatchett, TRMC, city secretary, Lamesa, announced that the chapter training seminar will be held on October 17 at the Lubbock Garden & Arts Center from 9:30 a.m. to 3:00 p.m.; a catered meal will be provided. Maria Hatchett motioned for the chapter to provide door prizes throughout the seminar; the motion carried.

In a committee report regarding changes to the chapter by-laws, Toni Chrestman reported that the committee would like for the chapter to vote on the acceptance or denial of allowing all South Plains Chapter members being recognized upon retirement if they have been members for a period longer than five years. It was the consensus of the members present to vote and accept the recommendations of the committee.

The South Plains Chapter hosted a Disaster Preparedness Training session on October 17 at the Lubbock Garden & Arts Center, Lubbock. Twenty-seven were in attendance. The session was presented by Muleshoe Chief of Police Brian Frieda. The attendees gathered valuable information to take back to their respective cities. Wonderful door prizes were given and a tasty meal was provided to those attending.
South Plains Chapter

Murvat Musa, city secretary, Ransom Canyon, made a motion for the South Plains Chapter to donate a “new” $100 bill as a door prize at the Graduate Institute seminar; the motion carried.

The next meeting was set for December 17, and will be hosted by Toni Wilson, TRMC, city secretary, Sundown, and Maria Hatchett, TRMC, city secretary, Lamesa. The meeting will be held at the Lakeridge Country Club. ★

Members and guests attending the September meeting were:

- Toni Chrestman, TRMC, city secretary, Slaton
- Mary Jo Collins, TRMC, city secretary/assistant city mgr, Brownfield
- Gayla Cowan, city secretary, Amherst
- LeAnn Gallman, TRMC, city secretary, Muleshoe
- Becky Garza, TRMC, city secretary, Lubbock
- Debbie Gressett, TRMC, city secretary, Seminole
- Nancy Hale, TRMC, city secretary, Spur
- Maria Hatchett, TRMC, city secretary, Lamesa
- Thomas Harris III, deputy city secretary, Lubbock
- Linda Henry, Amherst
- Belinda Hinojosa, city secretary, Plainview
- Jody House, city secretary, Crosbyton
- Brandi Jaquess, receptionist, Ransom Canyon
- Sharon Kerby, Slaton
- Karen Lawson, TRMC, city secretary, Floydada
- Sylvia Martinez, TRMC, utility billing clerk, Plains
- Murvat Musa, city secretary, Ransom Canyon
- Patricia Phipps, TRMC, deputy city secretary, Friona
- Jeannie Rogers, billing director, Tulia
- Pam Rowe, TRMC, city secretary, Plains
- Bonnie Scaff, TRMC, city secretary, Bovina
- Brenda Shaw, TRMC, city secretary/manager, Morton
- Jody Taylor, city secretary, Dickens
- Belinda Terrell, city secretary, Whiteface
- Lora Turpin, Lubbock
- Chris Wade, city secretary (retired), Levelland
- Beth Walls, city secretary, Levelland
- Lana Webb, deputy city secretary, Brownfield
- Renee Willbanks, Idalou
- Toni Wilson, TRMC, city secretary, Sundown

Gayla Cowan (center), city secretary, Amherst, will be retiring at the end of September. Pictured with Gayla are LeAnn Gallman, TRMC, city secretary, Muleshoe, and Toni Wilson, TRMC, city secretary, Sundown.
West Texas Chapter
By Evelyn Ammons

The West Texas Chapter met at the Barn Door Steakhouse in Odessa for our third quarter meeting on August 13. President Laura Barragan Reyes, TRMC, assistant city secretary, Van Horn, called the meeting to order and welcomed our special guest, Mary Kayser, TRMC, city secretary, Garland. Tonya Todd, TRMC, city secretary, Wink, called roll call with nine members present.

Garland City Secretary Mary Kayser, TRMC, MMC, was the guest speaker, and she gave an informative program on Records Management.

In other business, the chapter nominating committee presented the officer nominations for 2008-2009: President Tonya Todd, TRMC, city secretary, Wink; Vice President Tami Davis, assistant city secretary, Big Spring; Secretary/Treasurer Gloria Saenz, city secretary, Kermit; and Historian Karen Hornsey, city secretary, Crane.
TMCCP Certificates Earned

Congratulations to the following enrollees who earned course certificates in the Texas Municipal Clerks Certification Program after completing the homework, attending the required seminars, and passing the examination for the designated course.

**Course 1**
Theresa Bowe, Yoakum
Carole Vanzant, Fair Oaks Ranch
Beth Walls, Levelland
Melinda Welsh, Friendswood

**Course 2**
Theresa Bowe, Yoakum
Angela Kelly, The Colony
Amanda McCrory, Burleson

**Course 3**
Laura Bell, Carrollton
Theresa Bowe, Yoakum
Cynthia Bowman, Bryan
Lori Carroll, Boerne
Angela Kelly, The Colony
Laure Ladner, Hemphill
Sandy McCoy, Highland Village
Heather Weidenbach, Windcrest
Gail Weir, Ore City

**Course 4**
Jeana Bellinger, Brenham
Vickie Brenton, Winnsboro
Tina Broussard, Beaumont
Dessie Enns, Redwater
Debbie Haile, Leander
Susan House, Mesquite
Laure Ladner, Hemphill
Sandy McCoy, Highland Village
Jennifer Reyna, Alamo Heights
Kristi Rogers, Hickory Creek
Lydia Sigler, Pantego
Monica Solko, North Richland Hills
Larry Thompson, Ganado
Karen Warren, Hillsboro
Kim Whitton, Azle

**TMCCP Seminar Calendar**

**ELECTION LAW SEMINAR**
Monday, January 12, 7:00 p.m.—Wednesday, January 14, 11:00 a.m., 2009, Irving
TMCCP enrollees will receive Course 4 seminar credit

**PUBLIC RELATIONS SEMINAR**
April 2-3, 2009, McAllen
Speaker: David Reed
TMCCP enrollees will receive Course 2 seminar credit

**MUNICIPAL FINANCE SEMINAR**
June 18-19, 2009, Waco
Speakers: First Southwest
TMCCP enrollees will receive Course 3 or 4 seminar credit

**LEGISLATIVE UPDATE SEMINAR**
August 20-21, 2009, Irving
Speaker: Alan Bojorquez
TMCCP enrollees will receive Course 2 seminar credit

**GRADUATE INSTITUTE SEMINAR**
October 8-9, 2009, San Antonio
Speakers: Judy King & Jana Hesser
TMCCP enrollees will receive Course 1 seminar credit
## 2009 TMCA Officers & Committees

### Officers

- **President**: Patricia Ervin  
  City Secretary, Waco  
  PO Box 2570  
  Waco, TX 76702  
  254-750-5756  
  254-750-5748 FAX

- **President Elect**: Pamela Schmidt  
  City Secretary, Richardson  
  PO Box 830309  
  Richardson, TX 75083  
  972-744-4290  
  972-744-5803 FAX

- **Vice President**: Mary Kayser  
  City Secretary, Garland  
  PO Box 469002  
  Garland, TX 75046  
  972-205-2404  
  972-205-2399 FAX

- **Secretary**: LeAnn Gallman  
  City Secretary, Muleshoe  
  215 S First St  
  Muleshoe, TX 79347  
  806-272-4528  
  806-272-5260 FAX

- **Treasurer**: Norma Aguilar  
  City Secretary, Odessa  
  PO Box 4598  
  Odessa, TX 79760  
  432-335-3276  
  432-335-4160 FAX

- **Immediate Past President**: Lila Fuller  
  City Sec., Nacogdoches  
  PO Box 635030  
  Nacogdoches, TX 75963  
  936-559-2503  
  936-599-2912 FAX

### Committees

#### Advisory Management Committee

- **Patricia Ervin**, Waco, President  
- **Lydia Ozuna**, Wichita Falls, Past President  
- **Pamela Schmidt**, Richardson, Pres. Elect  
- **Becky Garza**, Lubbock, Certification Committee Chair (non-voting member)  
- **Peggy Burns**, TMCCP/TMCA Admin. Director (non-voting member)

#### Audit Committee

- **Cheryl Gibson-Salgado**, Spearman, Chair  
- **Karen Thompson**, Pflugerville  
- **Teresa Valdez**, Bastrop  
- **LeAnn Gallman**, Muleshoe, Board Liaison

#### Local Government Records Committee

- **Brenda Shaw**, Morton (representing counties with population <10,000)  
- **Leticia Vacek**, San Antonio (representing counties with population >10,000)

#### Membership Committee

(Comprised of **Chapter Presidents**

- **Jennifer Canady**, Woodway  
- **Pauline Small**, Webster, Board Liaison

#### Municipal Clerk of the Year Committee

- **Annette Villarel**, McAllen, Chair  
- **Debbie Cheff**, Hutto  
- **Stacy Corley**, Nacogdoches  
- **Eddie Sturgil**, Lowry Crossing  
- **Toni Wilson**, Sundown, Board Liaison

#### Nominating Committee

- **Scarlet Swoboda**, Victoria, Chair  
- **Toni Chrestman**, Slaton  
- **Thelma Lenz**, West University Place  
- **Patricia Ervin**, Waco, Board Liaison

#### Open Records Steering Committee

- **Melissa Brunner**, Flatonia

#### Resolutions Committee

- **Brenda Dennis**, Schertz, Chair  
- **Danette Dunlap**, Abilene  
- **Aimee Nemer**, Murphy  
- **Sherry Mashburn**, San Marcos, Board Liaison

#### Retirement Committee

- **Michele Glaser**, Seabrook, Chair  
- **Toni Milam**, Buda  
- **Lisa Olmeda**, Wharton  
- **Linda Knight**, Breckenridge, Board Liaison

### Certification Committee

- **Becky Garza**, Chair  
  City Secretary, Lubbock  
  1625 13th St  
  Lubbock, TX 79401  
  806-775-2025  
  806-775-3983 FAX

- **Shelley George**, City Secretary, Allen  
  305 Century Pkwy  
  Allen, TX 75013  
  214-509-4105  
  214-509-4118 FAX

- **Lydia Lopez**, City Secretary, Hewitt  
  PO Box 610  
  Hewitt, TX 76643  
  254-666-6171  
  254-666-6014 FAX

- **Susie Quinn**, City Secretary, Rowlett  
  PO Box 99  
  Rowlett, TX 75030  
  972-412-6109  
  972-412-6118 FAX

- **Sandra Watkins**, City Secretary, Deer Park  
  PO Box 700  
  Deer Park, TX 77536  
  281-478-7247  
  281-542-9796 FAX

### EX-OFFICIO MEMBERS:

- Advisory Management Committee Chair; Peggy Burns, TMCCP/TMCA Administrative Director
- Immediate Past President Lila Fuller, TMCA Immediate Past President
<table>
<thead>
<tr>
<th>TMCA Chapters</th>
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<tbody>
<tr>
<td><strong>Alamo Chapter</strong></td>
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<tr>
<td>Leticia Vacek, TRMC, President</td>
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<tr>
<td>PO Box 839966</td>
</tr>
<tr>
<td>San Antonio, TX 78283</td>
</tr>
<tr>
<td>210-207-7253</td>
</tr>
<tr>
<td>210-207-7032 Fax</td>
</tr>
<tr>
<td><a href="mailto:leticia.vacek@sanantonio.gov">leticia.vacek@sanantonio.gov</a></td>
</tr>
</tbody>
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| **Bluebonnet Chapter** |
| Rhonda Williams, President |
| 213 E Blackjack St |
| Dublin, TX 76446 |
| 254-445-3331 |
| 254-445-3727 Fax |
| dublintx@embarqmail.com |

| **Capital Chapter** |
| Teresa Valdez, TRMC, President |
| PO Box 427 |
| Bastrop, TX 78602 |
| 512-303-7305 |
| 512-321-6684 Fax |
| tvaldez@cityofbastrop.org |

| **Central Texas Chapter** |
| Lydia Lopez, TRMC, President |
| PO Box 610 |
| Hewitt, TX 76643-0610 |
| 254-666-6171 |
| 254-666-6014 Fax |
| citysecretary@cityofhewitt.com |

| **Coastal Bend Chapter** |
| Irma Parker, TRMC, President |
| 622 E Market St |
| Rockport, TX 78382 |
| 361-729-2213, x138 |
| 361-790-5966 Fax |
| citysec@cityofrockport.com |

| **Hill Country Chapter** |
| K. Vivian Saiz, President |
| 730 Main St |
| Junction, TX 76849 |
| 325-446-2622 |
| 325-446-3003 Fax |
| vivian.saiz@cityofjunction.com |

| **K. Vivian Saiz Chapter** |
| Carmen Wingo, TRMC, President |
| 151 Country Club Rd |
| Lucas, TX 75002 |
| 972-727-8999, ext. 227 |
| 972-727-0091 Fax |
| kwingo@lucastexas.us |

| **Lower Rio Grande Valley Chapter** |
| Amanda Elizondo, TRMC, President |
| 255 S Kansas Ave |
| Weslaco, TX 78596 |
| 956-968-3181, ext. 3102 |
| 956-968-6171 Fax |
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| **North Texas Chapter** |
| Codi Delcambre, TRMC, President |
| PO Box 609 |
| Argyle, TX 76226 |
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| **Northeast Texas Chapter** |
| Donna Sickel, President |
| PO Box 400 |
| Carthage, TX 75633-0400 |
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| **Panhandle Chapter** |
| Suzanne Finch, TRMC, President |
| PO Box 2277 |
| Hereford, TX 79045 |
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| hfdcitysec@go-herd.com |

| **Pineywoods Chapter** |
| Carrie Edwards, President |
| PO Box 144 |
| Colmesneil, TX 75938 |
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| **Red River Chapter** |
| Patricia “Trish” Holley, TRMC, President |
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| **Salt Grass Chapter** |
| Lisa Olmeda, TRMC, President |
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| **South Plains Chapter** |
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| **West Texas Chapter** |
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| PO Box 517 |
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